



APRIL 2020

HuronTel NEWSLETTER

To our Valued Customers:

I would like to introduce myself as the new General Manager of HuronTel.

The majority of my experience has been right here at HuronTel, where I began my employment 22 years ago. The initial demand for internet connectivity was growing rapidly at that time and there was a need for an evening and weekend technical support help line and staff to assist our customers with their new computers, dial-up modems and email accounts. I started in the single, newly created position of internet support technician. Fast-forward to today ... there have been many advances with technology, additions to the products we offer, and growth of our service area over this time. It has been my privilege to be part of HuronTel's evolution so far, and I look forward to the future as we continue to grow in this exciting telecom industry.

HuronTel has benefited from the hard work, commitment and vision provided by Glenn Grubb as the General Manager for the past 33 years, along with the commissioners and directors who have represented the members over that time. Glenn has had a very distinguished career and is well known across the industry for promoting the advancement of independent rural telecommunications companies by forming or strengthening partnerships such as Cooperative Synergies, Comcentric Networking, and the Independent Telecommunications Providers Association. These efforts have led to our customers having access to the best rural broadband services, and HuronTel likewise receiving the first NTCA Smart Rural Communities Award in Canada. Glenn will be missed around the offices and on conference calls, but we congratulate and wish him the very best as he takes this well-deserved step into retirement!

HuronTel continues to be the leading provider in our coverage area by delivering quality telecom services that are supported by a team of dedicated employees meeting the needs of our customers. I am proud of the professionalism and care that our employees bring every day to serve the needs of our members. I have already received many excellent comments in the feedback from our customers, and I hope to keep receiving more of your feedback. Please contact our customer service, support, or sales and marketing teams any time you need them by calling or dropping into one of our local offices for a visit. If you are joining as a new customer or adding another service, our installation and repair team is ready to help. Please feel free to contact me anytime through the GM Feedback link on our web site or by calling into the office.

Thanks for being a loyal customer!

Ryan McClinchey
General Manager

Contact

519.395.3800
toll-free: 1.877.395.3800

Locations

60 Queen St, Ripley
284 Bayfield Rd, Goderich
72 North St, Wingham
821 Queen St, Kincardine

• **TV Free Previews**



National Geographic channel features documentaries with factual content involving nature, science, culture, and history, plus some reality and pseudo-scientific entertainment programming.

Channel 370

March 1st - April 30th

If you would like to subscribe to any of these channels after the Free Preview, call or come into the office!



The Slice channel primarily broadcasts reality shows targeting young adult women, typically dealing in subjects such as fashion and lifestyles.

Channel 149

March 1st - April 30th



HGTV broadcasts programs relating to real estate, home and garden design, and renovations.

Channel 376

March 1st - April 30th



Cottage Life airs a variety of programming focusing on the cottage and rural lifestyle genre within the core themes of DIY and design, food and entertaining, real estate, and outdoor living.

Channel 440

March 2nd - May 3rd



The Travel + Escape channel primarily broadcasts entertainment programming, including docu-series and dramas related to the supernatural and paranormal.

Channel 371

March 2nd - May 3rd

• **Roaming Price Increase effective April 1st**

• **SMS Rates** for ALL zones will increase from \$0.75/txt to \$0.99/txt

Voice PPU rate increase	CMO	April 1st, 2020
USA	\$1.45	\$1.99
Zone 1	\$2.00	\$2.50
Zone 2	\$3.00	\$3.50
Zone 3	\$3.50	\$4.00
Zone 4	\$3.50	\$4.00
Zone 5 (Cuba)	\$2.00	\$2.50

*For a complete listing of countries included in each Zone, please visit www.hurontel.on.ca/zonemap.php



Refer a Friend and you'll both receive a \$50.00 credit towards your account once activated.

Visit www.hurontel.on.ca for full details!