

HURONTEL

Business Fixed Wireless Internet



Customer Service
& Billing Office
60 Queen Street
P.O. Box 220
Ripley, ON N0G 2R0

Office Hours
M-F 8:30am-4pm

Customer Service
& Billing Office
72 North St. W
Wingham, ON N0G 2W0

Office Hours
M-F 10am-6pm
SAT 10am-2pm

Internet Support Office
284 Bayfield Road
Goderich, ON N7A 3G7

Office Hours
M-F 9am-5pm
SAT 10am-2pm

Phone Support Hours
M-F 8am-10pm
SAT 9am-5pm
SUN 9am-5pm

519-395-3800 Ext.1

Fax to
519-395-3738



Customer Details	
Business Name: (as listed in phone book) <input type="checkbox"/> Unlisted	
Street Name & Number:	
City:	Subscribed Phone #:
Box#:	Fax#:
Postal Code:	Contact#:
Billing Email Address:	

Please **initial** beside the plan you wish to subscribe:

Service Description	Monthly Fee	Min. Terms	Initials
HIGH SPEED INTERNET ACCESS¹			
(Includes 5 email addresses)			
Wireless High Speed Access (WIAB10) 10 Mbps Burstable Download Installation Fee \$99.95	\$89.95	12 Months	
WIFI Services			
WIFI 802.11ac Monthly Rate / per node (WIFIB)	\$5.95	6 Months	
WIFI Programming Fee / per node (WIFISUP)	\$60.00	One Time Fee	
WIFI Install Fee per Man/Hour (822)	\$60/hr	N/A	
Static IP Options - (Single IP setup is \$24.95, 2 or more is \$49.95)			
Lease of one Static IP (IP)	\$5.00	6 Months	
Lease of 8 IP Addresses (IP8)	\$40.00	6 Months	
Lease of 32 IP Addresses (IP32)	\$150.00	6 Months	

- All prices subject to rate increase. *Some restrictions may apply.

Payment Options		
Initials	Option	Account/Card #
	Add to my HuronTel Account	_____
	Pre-Authorized Payments	(Please attach void cheque)
	Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> Expiry ____ / ____ Name on Card _____ _____	

Wireless Service includes \$10.00 monthly modem rental.**Additional charges will apply if premise work required. Installation fee \$151.00 where applicable. Additional charges will apply if premise work required. Installation charges of \$60.00/hr per man where applicable.

I/we authorize HuronTel to withdraw/apply charges to the payment account on this application. I/we understand that late fees apply if my invoice is not paid by the due date, and penalty fees/late charges may also apply if my payment is returned. I/we acknowledge that monthly invoices are available to me at the "My HuronTel Bill" link on the HuronTel website and, that I/we are familiar with the process for viewing and paying bills. I/we understand that additional hardware may be required to connect more than one PC. I have provided the correct phone number, email address, 911 address and name in order to provide the service. Where, I/we have chosen HuronTel as the provider of long distance service, 911 & Bell Relay Service fees apply to all phone lines.

High speed customers are provided dynamic private addresses and ability to connect one machine. Dynamic public addresses are provided at no extra cost and require the use of a PPPoE client. Customers may require additional hardware to connect more than one PC. Service terminated before end of the minimum term will be charged an amount equal to the remainder of the term.

I/we understand that any equipment provided as part of the service is the property of HuronTel and that I/we are responsible for its care and return. Customer must use modem provided by HuronTel. I/we understand that HURONTEL will be responsible for replacement of equipment that may fail as a result of normal wear. I/we shall insure the equipment for all risks from the time it is received from HuronTel until it is returned. Insurance will be for the replacement amounts listed. Equipment shall remain in my possession for the period of time that the equipment is needed in order to receive service from HuronTel. I/we shall at my cost, return the equipment to HuronTel upon termination of service to HuronTel. I/we will be liable for the full value of the equipment, \$700 for wireless units no returned within 5 days of disconnect. All taxes are applicable. Usage charges my apply. A member share is automatic and a \$1.00 fee will be charged to the customer upon sign up and refunded to the customer upon disconnect of the service.

I have provided a Credit Card # that may be charged for equipment that is not returned or any unpaid balance. I understand that a pre-authorized amount will be processed with the Credit Card provided prior to the services being installed. Failure to provide a Credit Card requires a minimum \$200.00 cash deposit. The required deposit will be decided by the credit department of HuronTel and is subject to change based on addition of new services and payment history with HuronTel. Minimum terms waived for accounts in good standing, if a price increase occurs during the term.

I/we understand that I/we are solely responsible for any damages to my home/business or on my premise due to the installation or any HuronTel service as a result of my failure to point out any obstructions, or failure to be on site during installation of any HuronTel service.

I/we agree to be familiar with, and abide by the terms and conditions of service as posted on HuronTel's web site from time to time. I certify that the above information is true. This information is to be used only for opening and maintaining an account and informing me of new products and services. I am 18 years of age or older. As a High Speed or Wireless Subscriber, I certify that I have received and will abide by the HuronTel Owned Equipment Lease Agreement. I/we authorize HuronTel to represent me with respect to any changes arising from my request for High Speed Internet service that will utilize the facilities associated with my telephone number.

Date: ____ / ____ / ____ dd/mm/yy

Name (print): _____

Signature: _____

Billing Contact name: _____

Billing Contact number: _____

Driver's License: _____
(SOLE PROPRIETORSHIP/PARTNERSHIP)

HST #: _____

Canadian Citizenship: Yes ___ No ___ Country _____
(SOLE PROPRIETORSHIP/PARTNERSHIP)

Primary Email Address:

Username: |_____| @ hurontel.on.ca

Password: |_____|

Additional Email Addresses:

Username |_____| Pass |_____|

Username |_____| Pass |_____|